ONLINE ACCESS

INTERNET, MOBILE OR PHONE BANKING

ACCOUNT OWNERS DETAILS

Title ☐ Mr ☐ Mrs ☐ Ms ☐ Miss ☐ Dr ☐ Other _____ MEMBER NO _____

Given Name(s) _____ Surname _____

Business or Non Personal Entity _____

SECURITY DETAILS

Mobile Phone No ☐☐☐☐☐☐☐☐☐☐

Email Address _____

ACCESS TYPE (MY ONLINE ACCESS METHODS)

☐ Phone banking ☐ Internet banking ☐ Mobile banking (only available with internet banking)

☐ SMS Registration ☐ VASCO Security Token Registration

LOST OR STOLEN SECURITY ACCESS

Token No ☐☐☐☐☐☐☐☐☐

Mobile Phone No ☐☐☐☐☐☐☐☐☐☐

ACCOUNT LINKS

For electronic transactions I need My Online Access Methods to be connected to the following accounts:

☐ ALL Primary Accounts*

Alternatively, link My Online Access Method(s) chosen above to the following accounts:

*Any accounts that require more than one person to sign are unable to be linked to internet, mobile or phone banking.

Account No _____ Account No _____ Account No _____

Account No _____ Account No _____ Account No _____

Account No _____ Account No _____ Account No _____

I acknowledge I have received the Online Access Terms and Conditions including Product Disclosure Statement for Accounts, Access Facilities and Non Cash Payment Products ('PDS'), General Terms and Conditions and Fees and Charges brochure and agree to be bound by them.

Account Owner Signature _____ Date ___/___/___

STAFF USE ONLY

Branch No _____ Operator No _____

☐ Customer Identification Procedure Completed ☐ Signature Check

☐ Remote Access Card Created ☐ Account Links Confirmed

New Token No ☐☐☐☐☐☐☐☐☐

Ordered by - Operator No _____ Date ___/___/___

QT Mutual Bank Limited 454 St Paul's Terrace, Fortitude Valley, Qld 4006.
PO Box 929, Fortitude Valley, Qld 4006. Call 13 29 30, go to qtmb.com.au or visit one of our branches.
ABN 83 087 651 054 AFSL/Australian credit licence 241195

QTMB

ONLINE ACCESS TERMS AND CONDITIONS

TO BE RETAINED BY THE MEMBER

1. As you have requested it, QTMB will register you for internet banking and phone banking with an initial password to access its internet banking and phone banking facilities.

   Our internet banking system will require that you read and accept the terms and conditions that apply to our internet banking facility when you first log on. Also, each time the terms and conditions are updated, you will be asked to read and accept the latest version.

   Our internet banking system will require you to change this password to a minimum of a six digit alpha-numeric password chosen by you. The phone banking system requires you to change this password to a four digit numeric password chosen by you. You should not divulge these passwords to any person or allow any person to watch you enter or hear you say your password. QTMB recommends you change your password on a regular basis.

2. If you require a daily limit that is over our standard limits for internet banking external transfers and BPAY payments, you will require a Security Token and/or to register a mobile phone for SMS Code two factor verification. Even if you operate within our daily limits you can elect to have a Security Token or SMS Code two factor verification should you choose to.

3. A fee is payable for the issue of each Security Token, (including a replacement) and for the use of it while it is in your possession. If you close your account with us, or cancel your Security Token, or internet banking access, we will deactivate the Security Token, but require you to return it to us, failing which we can continue to charge a monthly fee until it is returned.

4. You must notify us as soon as possible on 13 29 30 or advise us in person at any one of our branches if you become aware of any unauthorised use of your password or account or of the loss or theft of your password, Security Token, mobile phone or you suspect your password has become known to someone else. You will be liable for any misuse of the system up until the time of notification.

5. QTMB will take reasonable precautions as may be necessary to ensure that information concerning your accounts transmitted by them through internet banking will remain confidential and protected from unauthorised access, but QTMB will not otherwise be liable for any unauthorised access by any means to that information.

6. As internet banking transaction details may be confirmed by email, please ensure you provide us with a current email address.

7. QTMB may cancel the use of the internet banking or phone banking service, including any associated Security Tokens and/or SMS Code and mobile phone registration at any time and without notice if we believe the service is being misused in a manner that would cause loss to you or QTMB.

8. QTMB shall incur no liability whatsoever for any delay in acting or failing to act on any function specified by these services.

9. QTMB's current schedule of fees and charges applies to this service.

10. QTMB reserves the right to vary these Terms and Conditions and any other applicable terms and conditions and may from time to time make and vary regulations for the proper and convenient use of internet banking and phone banking and may withdraw any part or all of such services whether such regulations are brought to your attention or not.

    Full terms and conditions for the use of internet banking, phone banking, BPAY and the issue and use of any Security Tokens and SMS Code two factor verification, as well as any fees and charges are in the Product Disclosure Statement for Accounts, Access Facilities and Non Cash Payment Products ('PDS'), the General Terms and Conditions, QTMB's Internet Banking Terms and Conditions and our Fees and Charges brochure.

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